



STATE OF CALIFORNIA

STATE BOARD OF EQUALIZATION
BUSINESS TAX AND FEE DEPARTMENT
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Executive Director

Account Number:

2017 EMERGENCY TELEPHONE USERS (911) SURCHARGE RATE AND PREPAID 911 SURCHARGE RATE Effective January 1, 2017 to December 31, 2017

The Emergency Telephone Users (911) Surcharge (ETUS) will remain at three-quarters of one percent (0.75%) for the period beginning January 1, 2017 according to the Office of Emergency Services (OES). The Board of Equalization (BOE) announced this rate at its October 25, 2016 meeting. This rate will remain in effect through December 31, 2017.

The Prepaid 911 Surcharge was also set at three-quarters of one percent (0.75%) for the period beginning January 1, 2017 according to OES. This rate will remain in effect through December 31, 2017.

Authorized by Revenue and Taxation Code sections 41030 and 41031, the OES sets the ETUS for intrastate telephone communication services, the intrastate portion of prepaid mobile telephony services and for all Voice over Internet Protocol (VoIP) service that provides access to the "911" emergency system. The OES determines the ETUS rate by October 1st and the prepaid 911 surcharge rate by October 15th of each year for the next calendar year.

Please visit the BOE website at www.boe.ca.gov/pdf/pub39a.pdf for the revised publication 39a, *Emergency Telephone Users (911) Surcharge and Prepaid 911 Surcharge*. Additional information is available online at www.boe.ca.gov/sptaxprog/emergency_tele_users_surcharge_faq.htm. You may also call the Customer Service Center at 1-800-400-7115 (TTY:711); from the main menu, select the option *Special Taxes and Fees*. Customer service representatives are available to assist you weekdays from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.

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