TAXPAYERS' RIGHTS ADVOCATE OFFICE - MIC: 120

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Memorandum

To: Ms. Yvette M. Stowers, Executive Director Date: May 13, 2024

From: Lisa Thompson, Chief

Taxpayers' Rights Advocate Office, MIC: 120

Subject: Board Meeting – May 29, 2024

Taxpayers' Rights Advocate Office's Report Number of Completed Taxpayer Cases

Below is information on number of completed cases by the Taxpayers' Rights Advocate Office for the month of April 2024.

Number of Completed Cases Resolved and Closed by Equalization District:

| Equalization District | Number of Completed Cases |
|---------------------------|------------------------------|
| First – Vice-Chair Gaines | 7 |
| Second – Chair Lieber | 6 |
| Third – Member Vazquez | 5 |
| Fourth – Member Schaefer | 5 |
| Total | 23 |

Number of Completed Cases Resolved and Closed by Category:

| Administrative Cases | |
|--------------------------------|--------|
| Topic | Number |
| Penalties/Penalty Cancellation | 2 |
| Other | 1 |
| Total | 3 |

The **Administrative** category includes topics such as creating and mailing tax bills, refunds, penalty cancellation, delinquent and defaulted taxes, access to data, special assessments, or direct levies on the property tax bill.

| Valuation Cases | | |
|-----------------------------|--------|--|
| Topic | Number | |
| Actual Enrollment of Values | 2 | |
| Assessment Appeals | 1 | |
| Change in Ownership | 3 | |
| Decline in Value | 2 | |
| Exclusions | 8 | |
| Exemptions | 1 | |
| General Property Taxation | 2 | |
| New Construction | 1 | |
| Total | 20 | |

The **Valuation** category includes topics such as change in ownership, decline in value or value reductions, appraisal methodology, exclusions, exemptions, new construction, actual enrollment of values, general property taxation, and assessment appeals.