TAXPAYERS' RIGHTS ADVOCATE OFFICE - MIC: 120

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Memorandum

To: Ms. Yvette M. Stowers, Executive Director Date: April 3, 2024

From: Lisa Thompson, Chief

Taxpayers' Rights Advocate Office, MIC: 120

Subject: Board Meeting – April 16, 2024

Taxpayers' Rights Advocate Office's Report Number of Completed Taxpayer Cases

Below is information on number of completed cases by the Taxpayers' Rights Advocate Office for the month of March 2024.

Number of Completed Cases Resolved and Closed by Equalization District:

Equalization District	Number of Completed Cases
First – Vice-Chair Gaines	13
Second – Chair Lieber	13
Third – Member Vazquez	3
Fourth – Member Schaefer	7
Total	36

Number of Completed Cases Resolved and Closed by Category:

Administrative Cases		
Topic	Number	
Penalties/Penalty Cancellation	1	
Other	2	
Refunds	2	
Total	5	

The **Administrative** category includes topics such as creating and mailing tax bills, refunds, penalty cancellation, delinquent and defaulted taxes, access to data, special assessments, or direct levies on the property tax bill.

Valuation Cases	
Topic	Number
Actual Enrollment of Values	3
Assessment Appeals	1
Change in Ownership	2
Decline in Value	2
Exclusions	13
Exemptions	4
General Property Taxation	3
New Construction	1
Total	31

The **Valuation** category includes topics such as change in ownership, decline in value or value reductions, appraisal methodology, exclusions, exemptions, new construction, actual enrollment of values, general property taxation, and assessment appeals.