TAXPAYERS' RIGHTS ADVOCATE OFFICE - MIC: 120

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## Memorandum

To: Ms. Yvette M. Stowers, Executive Director Date: January 10, 2024

From: Lisa Thompson, Chief

Taxpayers' Rights Advocate Office, MIC: 120

Subject: Board Meeting, January 23, 2024

Taxpayers' Rights Advocate Office's Report Number of Completed Taxpayer Cases

Below is information on number of completed cases by the Taxpayers' Rights Advocate Office for the month of December 2023.

Number of Completed Cases Resolved and Closed by Equalization District:

Equalization District	Number of Completed Cases
First – Vice-Chair Gaines	3
Second – Chair Lieber	5
Third – Member Vazquez	9
Fourth – Member Schaefer	2
Total	19

Number of Completed Cases Resolved and Closed by Category:

Administrative Cases		
Topic	Number	
Delinquent / Defaulted Taxes	2	
Penalties/Penalty Cancellation	1	
Other	1	
Total	4	

The **Administrative** category includes topics such as creating and mailing tax bills, refunds, penalty cancellation, delinquent and defaulted taxes, access to data, special assessments, or direct levies on the property tax bill.

Valuation Cases		
Topic	Number	
Actual Enrollment of Values	2	
Appraisal Methodology	1	
Assessment Appeals	1	
Change in Ownership	2	
Exclusions	6	
Exemptions	2	
General Property Taxation	1	
Total	15	

The **Valuation** category includes topics such as change in ownership, decline in value or value reductions, appraisal methodology, exclusions, exemptions, new construction, actual enrollment of values, general property taxation, and assessment appeals.