c. Achieving Efficiencies in Best Practices

Presented by,

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c. Achieving Efficiencies in Best Practices

• For Appeals of Assessments of High Value and Complex Properties, and where there is more than one Assessment Appeals Board within the County, establish a designated Assessment Appeals Board(s) and procedures within each County for those High Value and Complex Properties

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- Establish a higher level of training/experience requirement for board members who sit on the high value/complex board(s)
  - Perhaps establish a requirement that these board members be an appraiser, CPA or attorney.
  - Evaluate the Compensation of Assessment Appeals Board Members to Ensure Counties are Able to Attract Top Talent to Serve on Assessment Appeals Boards (AAB).
- Set a minimum county size requirement, e.g. Population of 1 million or more

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 Employ more use of special hearing dates for these types of properties (not to be scheduled with lower value properties such as SFRs)

• Employ greater use of pre-hearing conferences to formalize discussions leading up to hearings for larger cases

- Assessment Appeals Boards: Strengths, Challenges & Opportunities
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- More coordination in setting hearing dates
  - Possibly have some type of master calendaring system
    - A major cause of postponements is double booking or scheduling when applicants are not available
    - Look at the CA court system for ideas in developing a coordinated scheduling system

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- Work on diverting more smaller value appeals from the AAB
  - Some states such as Georgia use an arbitration system
  - We have seen CA counties appeal an entire hearing officer agenda to the AAB regardless of who won or lost, eliminating the usefulness of the hearing officer system

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 Encourage more counties to employ online filing with the ability to upload Letter of Authorization Forms (LOA)

• Encourage more county assessors to employ separate appeal appeals groups within the county who focus on assessment appeals cases

 Require AAB "findings of fact" reports to be reviewed by county counsel or institute increased AAB training