

WE'RE HERE FOR YOU

CALIFORNIA TAXPAYER ADVOCATES

Board of Equalization

Employment Development Department

Franchise Tax Board

Governor's Office of Business and
Economic Development

Internal Revenue Service

HOW TO CONTACT US

California Tax Service Center:
www.taxes.ca.gov

We're here for you.

Board of Equalization (BOE)

TYPE OF HELP:

- Sales and Use Taxes
- Property Taxes
- Special Taxes and Fees

VISIT OUR WEBSITE:

- BOE—Advocate
www.boe.ca.gov/tra
- BOE—General
www.boe.ca.gov

TELEPHONE OR FAX:

- Advocate Office
1-888-324-2798
Fax
1-916-323-3319
- BOE Customer Service
1-800-400-7115
(TTY:711)

SEND CORRESPONDENCE TO:

- Taxpayers' Rights Advocate
Office, MIC:70
PO Box 942879
Sacramento, CA 94279-0070
- Board of Equalization
PO Box 942879
Sacramento, CA 94279-0001

Employment Development Department (EDD)

TYPE OF HELP:

- Employment Taxes
- Unemployment Insurance
- Employment Training Tax
- State Disability Insurance
- State Personal Income Tax Withholding

VISIT OUR WEBSITE:

- EDD—Advocate
[www.edd.ca.gov/Payroll_Taxes/
Taxpayer_Advocate.htm](http://www.edd.ca.gov/Payroll_Taxes/Taxpayer_Advocate.htm)
- EDD—General
www.edd.ca.gov

TELEPHONE OR FAX:

- Advocate Office
1-866-594-4177
Fax
1-916-654-6969
- EDD Customer Service
1-888-745-3886

SEND CORRESPONDENCE TO:

- Taxpayer Advocate Office
PO Box 826880, MIC:93
Sacramento, CA 94280-0001
- Employment Development Department
PO Box 2068
Rancho Cordova, CA 95741-2068

Franchise Tax Board (FTB)

TYPE OF HELP:

- Personal Income Taxes
- Franchise Taxes
- Bank Taxes
- Corporation Taxes

VISIT OUR WEBSITE:

- FTB—Advocate
[www.ftb.ca.gov/aboutFTB/
Taxpayer_Advocate/index.shtml](http://www.ftb.ca.gov/aboutFTB/Taxpayer_Advocate/index.shtml)
- FTB—General
www.ftb.ca.gov

TELEPHONE OR FAX:

- Advocate Hotline
1-800-883-5910
Fax
1-916-843-6022
- FTB Customer Service
1-800-852-5711

SEND CORRESPONDENCE TO:

- Executive and Advocate Services,
MS A381
PO Box 157
Rancho Cordova, CA 95741-0157
- Franchise Tax Board
PO Box 942840
Sacramento, CA 94240-0040

Governor's Office of Business and Economic Development (GO-Biz)

TYPE OF HELP:

- Business Development
- Permit Streamlining
- Small Business Assistance
- Innovation and Entrepreneurship
- International Affairs and Business Development

VISIT OUR WEBSITE:

- Small Business Advocate
www.business.ca.gov
www.businessportal.ca.gov

TELEPHONE OR FAX:

- Governor's Office of Business and Economic Development
1-916-322-0694
1-877-345-4633

SEND CORRESPONDENCE TO:

- Governor's Office of Business and Economic Development
1325 J St., Suite 1800
Sacramento, CA 95814

Internal Revenue Service (IRS)

TYPE OF HELP:

- Income Taxes
- Employment Taxes
- Corporate Taxes
- Estate Taxes
- Nonprofit and Charitable Organization Taxes

VISIT OUR WEBSITE:

- IRS—Advocate
www.irs.gov/advocate
- IRS—General
www.irs.gov

SEND CORRESPONDENCE TO:

- Please call the local office nearest you or visit the IRS website at www.irs.gov/advocate for locations in California.

TELEPHONE OR FAX:

- **National Taxpayer Advocate**
1-877-777-4778

CALL/FAX US LOCALLY:

- Fresno
1-559-442-6400
Fax
1-855-820-7112
- Laguna Niguel
1-949-389-4804
Fax
1-855-819-5026
- Los Angeles
1-213-576-3140
Fax
1-213-372-4769
eFax
1-855-820-5133
- Oakland
1-510-907-5269
Fax
1-855-820-5137
- Sacramento
1-916-974-5007
Fax
1-855-820-7111
- San Diego
1-619-744-7156
Fax
1-855-890-0089
- San Jose
1-408-283-1500
Fax
1-855-820-7109
- IRS Customer Service
1-800-829-1040


Common Taxpayer Advocate Responsibilities (BOE, FTB, EDD, IRS)

- Resolve problems when normal channels don't work
- Maintain independent status
- Provide independent review
- Protect taxpayers' rights
- Adhere to agency tax laws
- Identify trends and issues
- Identify inequities and propose law or policy changes
- Ensure courteous treatment of the public
- Determine whether to suspend collections while case is in review
- Encourage public suggestions
- Promote understandable and simple
 - Tax laws
 - Regulations
 - Policies
 - Procedures
 - Publications

Small Business Advocate Responsibilities (GO-Biz)

- Work with state policymakers on issues facing small businesses
- Coordinate educational events on wide-ranging topics important to small businesses
- Promote information sharing and coordinate outreach efforts among state agencies
- Provide or locate assistance to resolve issues such as permits or starting a business

Additional copies of this publication may be ordered online at www.boe.ca.gov/app/form_search.aspx or by telephone at 1-800-400-7115 (TTY:711).

The background of the page is an abstract composition of overlapping geometric shapes, primarily squares and rectangles, in various shades of teal, green, and blue. The shapes are arranged in a way that creates a sense of depth and movement. The colors range from light, airy blues to deep, rich greens and dark blues. The overall effect is modern and professional.

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